

Healthcare Industry Practice

Chubb's Prescription for Managing Risk

CHUBB®



The stakes are high for healthcare organizations. The industry is rapidly changing and organizations face a complex spectrum of risks. At Chubb, we understand these challenges and can help you efficiently manage them.

Client Profile

For more than 25 years, healthcare organizations have relied on Chubb for insurance products and services that provide an effective insurance program for managing their risk. We have a broad appetite, and serve a wide range of organizations—from an assisted living facility to an urgent care center to a nationally recognized children's hospital.

A sampling of our healthcare customers includes:

Long Term Care Facilities

- Skilled Nursing
- Assisted Living
- Independent Care
- Continuing Care Retirement Communities

Managed Care Errors & Omissions

- Accountable Care Organizations
- Health Maintenance Organizations
- Preferred Provider Organizations
- Independent Practice Associations
- Physician Hospital Organizations
- Utilization Review Organizations
- Disease Management Organizations
- Consumer Directed Health Plans
- Management Service Organizations
- Pharmacy Benefit Companies
- Health Insurance Exchanges

Hospitals and Healthcare Systems

- Acute Care Hospitals
- Teaching Hospitals
- Children's Hospitals
- Specialty Hospitals, including Behavioral Health, Critical Access, Rehabilitation, Sub Acute
- Healthcare Systems
- Integrated Delivery Systems

Outpatient Medical

- Free Standing ER's
- Employer Based Health Centers
- Urgent Care Centers
- Blood/Tissue and Organ Procurement
- Community Health Centers
- Pharmacies
- Physical and Occupational Rehab

Insurance Protection Built For A Dynamic Industry

Healthcare institutions require an insurer with experience in handling their unique and evolving exposures. Chubb responds with a comprehensive portfolio of tailored insurance products.

Property & Casualty Solutions

- Medical Professional & General Liability
- Property
- Environmental
- Cyber
- Equipment Breakdown
- Builders Risk
- Primary & Excess Construction
- Automobile
- Excess Workers Compensation - Loss Sensitive Programs Excess
- Foreign
- Helicopter & Non-Owned Aircraft

Financial & Management Solutions

- Directors & Officers Liability
- Employment Practices Liability
- Fiduciary Liability
- Crime
- Kidnap/Ransom
- Surety

Claims and Services

- ESIS® - Risk Management Services and Third Party Administrator
- Risk Engineering

Why Chubb?

Expertise & Tailored Solutions – We draw on more than 25 years of insuring healthcare institutions. Our underwriters and risk engineers have deep industry knowledge and work diligently to stay on top of trends to help manage the ever-increasing complexity of healthcare risks. With this knowledge our team is able to deliver customized insurance programs for our healthcare customers no matter the size of the organization or complexity of the risk.

One-stop Shopping – Chubb is a “one-stop shop” with a broad portfolio of tailored insurance products and services that enables healthcare institutions to address their insurance needs with one carrier.

Superior Claims Handling – Nothing is more important than providing the highest quality of service to our customers when they have a claim. At Chubb, we have the expertise and scale to handle claims of all sizes and complexity. Our dedicated adjusters have on average more than 10 years of healthcare industry experience. They provide a wide array of claims and consultative services, and work with a network of leading attorneys. Our advanced technologies—including ESIS Global RiskAdvantage® and ESIS Advanced Analytics in Action™ –further enhance the claims handling process.

Risk Engineering – Our customized risk engineering services address the wide range of concerns facing healthcare organizations today with timely access to information about evolving risk exposures. To provide the right fit for each individual organization, the services can be delivered onsite, online, or via telephone hotline.

Some specific examples of services we offer:

Clinical assessments	Best practice implementation
Program improvement reviews	Disaster recovery and business continuity planning
Patient safety program evaluations	Jurisdictional inspections
Accreditation and regulatory compliance assistance	Education on topics such as regulations, antitrust and ACA

Global Reach – With offices in 54 countries, our global network has the ability to write admitted insurance coverage in over 200 countries. This is critically important for US-based healthcare organizations that have operations outside the country—whether it’s international locations or simply employees, students or volunteers traveling overseas for training or to provide medical services.

Financial Strength – A promise to pay is only as good as the insurer’s ability to pay. Chubb is the world’s largest publicly traded Property & Casualty company, and is rated A++ by A.M. Best and AA by Standard & Poor’s. Our customers can be confident that their organizations are insured by a financially secure company.

Learn More

Consider the advantages of Chubb’s value proposition for healthcare organizations. Then talk to your agent or broker. You may also visit us online at www.chubb.com.

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